

MAY 17 2005

Attorney Docket No. 07464-0005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor: Brockman
Serial No. 10/035,844
Filed: 01/04/2002
Title: Customer-oriented communications data aggregation and analysis
method and object oriented system

Group Art Unit: 2643
Examiner: Taylor, Barry W.

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

RESPONSE TO FINAL OFFICE ACTION

Introductory Remarks:

This Response to Final Office Action is filed in response to the Office Action mailed November 17, 2004.

Claims listing begins on page 2 of this paper.

Remarks starts on page 14 of this paper.